

# Getting started with the AFPAAS Mobile App



Install and setup is made easy by following the steps listed below.



# 1



Download the **AFPAAS Mobile App** on Apple devices by following the steps below:

1. Open the Camera app on your phone.
2. Scan the QR code below.
3. Select **View in App Store**.
4. Tap **GET** and then **INSTALL**.

You may also download the AFPAAS Mobile App by [clicking here](#)

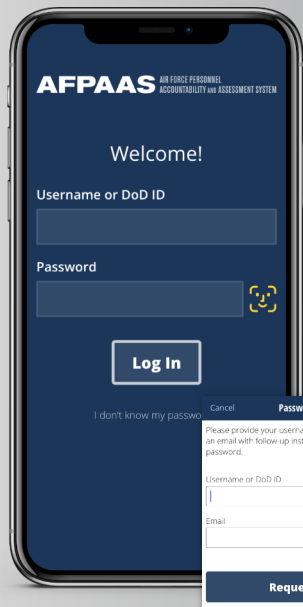


Download the **AFPAAS Mobile App** on an Android device by following the steps below:

1. Open the Camera app on your phone.
2. Scan the QR code below.
3. Select the **URL** that appears.
4. Tap **Download**.

You may also download the AFPAAS Mobile App by [clicking here](#)

**NOTE:** If you do not get a notification, go to **Settings** and enable **QR code scanning**.



## 2

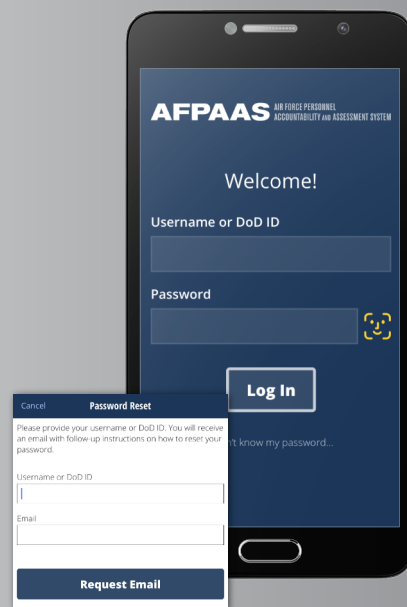
Log in by entering your **AFPAAS username and password**

- Your username is your **Enterprise email address** or **DOD ID**.
- Your initial password is **auto-generated** in the following structure:

**Sponsor's DOB plus the last four digits of the Sponsor's SSN.**

**Example: YYYYMMDDXXXX**

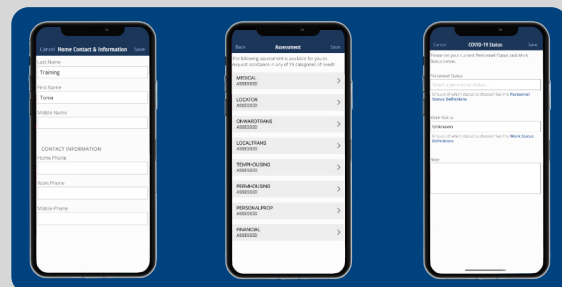
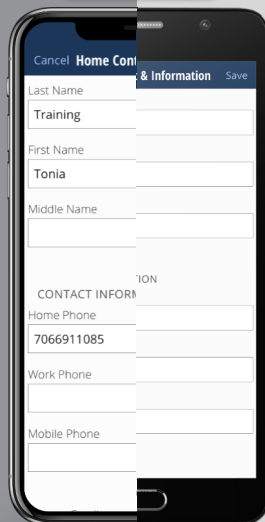
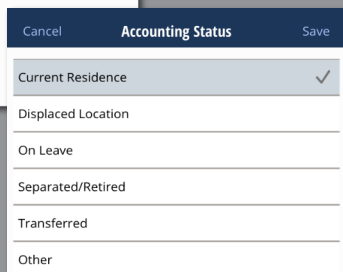
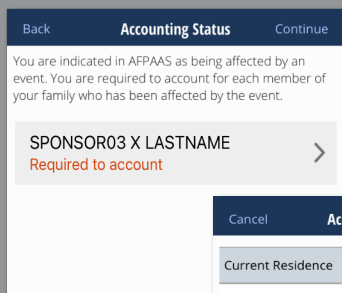
**Forgot your password? Select the "I don't know my password" link to reset your password to the default.**



Once you have successfully logged in, you will be prompted to **account** (if affected by an event) or **update your contact information**.

# 3

Detailed instructions on how to **account**, update contact information, and perform other tasks in the **AFPAAS Mobile App** can be found under the **"Help"** tab in **AFPAAS**.



**Having Technical Issues?**

Contact the AFPAAS Help Desk by emailing:  
[PAAS@us.navy.mil](mailto:PAAS@us.navy.mil)